



## Frequently Asked Questions – Tollgate Crossing HOA

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Community Manager: [Jan Rider](#)

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### 1. Who is the insurance company (liability only)?

Van Gilder Insurance Corporation 303.831.5214

### 2. When are the meetings held?

- Second Tuesday in the clubhouse, 24625 E. Bellwood Dr. beginning at 7:00 p.m.

### 3. Where do I obtain information concerning Architectural specifications?

Please contact Jan at 303.369.1800 X 123 or [jan@westwindmanagement.com](mailto:jan@westwindmanagement.com) if you are considering any exterior alterations. You may also obtain information and forms at [www.westwindmanagement.com](http://www.westwindmanagement.com) Click on “Homeowner Resources” and locate the Tollgate Crossing section.

### 4. What day is trash pickup?

Curbside trash pick up and recycling is on Tuesdays. You may place your container at the curb at dusk the night before. We ask that you place your trash container back in your garage by the end of the day on Tuesday. Due to frequent windy conditions, please be sure that all trash is placed in trash bags inside your toter to prevent blowing trash. If you need to order a container (totter) please call 303.797.1600

### 5. What amenities are at Tollgate Crossing?

The Tollgate Metro District maintains the clubhouse, pool and common areas.

**6. Who do I contact for pool access or to reserve the clubhouse?**

Matt Mendisco, R.S. Wells L.L.C. 8390 E Crescent Parkway, Suite 500,  
Greenwood Village, CO 80111, 303.779.4525 / Fax: 303.773.2050  
Phone: 303.779.4252 [mathew.mendisco@cliftoncpa.com](mailto:mathew.mendisco@cliftoncpa.com)

**7. How long do I have to finish the landscape in my back yard?**

You are required to finish the landscaping for your back yard within 9 months after the first homeowner purchases a home from the developer. You are given some leeway during the months of October through March due to possible winter conditions; however, a plan and a timeframe does need to be approved and in process soon after you purchase your home.

**8. Are there restrictions on "For Sale" signs in the community?**

Please place only one for sale in your front yard.

**9. Are there pet restrictions in the community?**

The pet restrictions are per city ordinance. Please immediately pick up after your pet and please be considerate of your neighbors.

**10. Can I have my HOA payments taken out automatically from my checking account?**

Yes, print the ACH form from our web site, [www.westwindmanagement.com](http://www.westwindmanagement.com) or call 303-369-1800.

**11. If the HOA dues increase do I have to fill out a new ACH form?**

No, the new amount for the dues will automatically be taken out of your checking account.

**12. Can I make my association payment by credit card on-line or by phone?**

Yes, please go to [www.westwindmanagement.com](http://www.westwindmanagement.com) and click on the 'On-line Payments' link. You may pay by Visa, MasterCard, and Discover, or by eCheck. There is a \$9.95 fee for each transaction. If you set up a reoccurring payment through the eCheck feature, there will be a \$2.00 fee per transaction. You may also make a payment by phone, please contact Karen at 303.369.1800 Ext. 105 (the same charges as above apply).

**13. What do the maintenance fees cover?**

- Accounting
- Association Insurance
- Audit/Taxes
- Budget Preparation
- Community Newsletters
- Community Garage Sale planning and signage
- [www.westwindmanagement.com](http://www.westwindmanagement.com) website with announcements, documents and lots of helpful information for the Community
- Covenant Enforcement
- Design Review
- Community Inspections
- Curbside Trash Removal and Recycling

**14. What is Westwind Management's address?**

15150 E. Iliff Avenue, Aurora, CO 80014.