



## **Frequently Asked Questions – Tallgrass Homeowners Association**

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Community Manager: [Kent Kuhlmann](#)

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### **1. Who is the insurance company?**

The Association only carries liability insurance. Owners are required to insure their individual homes.

**2. When are the meetings held?** February, May, July, September and the annual meeting is held in October. Please contact Westwind to confirm the dates and times.

**3. Where do I obtain information concerning Architectural specifications?** Contact Westwind 303-369-1800x116 to receive DRC guidelines and forms.

**4. What day is trash pickup?** Tuesday – (Trash & Recycle bins are available through Waste Management – call 303-797-1600.

**5. Are there restrictions on "For Sale" signs in the community?** Yes – one sign permitted in front yard.

### **6. Are there pet restrictions in the community?**

The pet restrictions are per Arapahoe County ordinance.

### **7. Can I have my HOA payments taken out automatically from my checking account?**

Yes, print the ACH form from our web site or call 303-369-1800.

### **8. If the HOA dues increase do I have to fill out a new ACH form?**

No, the new amount for the dues will automatically be taken out of your checking account.

### **9. Can I make my association payment by credit card or on-line?**

Yes, please go to [www.westwindmanagement.com](http://www.westwindmanagement.com) and click on the 'On-line Payments' link. You may pay by Visa, MasterCard, and Discover, or by eCheck. There is a \$9.95 fee for each transaction. If you set up a reoccurring payment through the eCheck feature, there will be a \$2.00 fee per transaction.

### **10. What do the maintenance fees cover?**

- Professional management
- Landscape Maintenance (common areas only)
- Trash removal
- Snow removal (perimeter sidewalks, park sidewalks, loop lanes)
- Common area lighting
- Fence maintenance (common area fences only)
- Playground maintenance
- Park maintenance
- Common area water and electric