



Frequently Asked Questions – Sunstone Homeowners Association

Community Manager: [Kent Kuhlmann](#)

1. Who is the master insurance company?

Contact Anderson Ban – 303.814.3558

2. When are the meetings held?

Board Meetings are held monthly on the 4th Tuesday at Westwind Office, 15150 E. Iliff Ave., Aurora, CO commencing at 6:30 p.m. Annual meeting is held in July.

3. What day is trash pickup?

Trash removal is curbside pickup weekly on Tuesdays.

4. What amenities are at Sunstone?

Pool

5. How do I obtain a Pool key?

Contact Westwind Management at 303-369-1800. The 1st key is issued at no charge. Replacement keys are \$25.00 per key.

6. Is there a restriction on "For Sale" signs in the community?

There is one sign allowed in the window per unit.

7. Are there pet restrictions in the community?

The pet restrictions are per city ordinance.

8. Is there reserved parking?

There is one (1) reserved space per unit.

9. Can I have my HOA payments taken out automatically from my checking account?

Yes, print the ACH form from our web site or call 303-369-1800.

10. If the HOA dues increase do I have to fill out a new ACH form?

No, the new amount for the dues will automatically be taken out of your checking account.

11. Can I make my association payment by credit card or on-line?

Yes, please go to www.westwindmanagement.com and click on the 'On-line Payments' link. You may pay by Visa, MasterCard, and Discover, or by eCheck. There is a \$9.95 fee for each transaction. If you set up a reoccurring payment through the eCheck feature, there will be a \$2.00 fee per transaction.

12. What do the maintenance fees cover?

- Water and sewer
- Irrigation water
- Common area electric
- Common area gas (Pool)
- Trash removal (curbside)
- Exterior building maintenance
- Snow removal
- Lawncare
- Painting
- Roof repair
- Asphalt repairs
- Pool maintenance
- Fence repairs (S. Ivory and Common only)
- Professional management
- Insurance
- Mail kiosks

13. Where should I send my maintenance fee payment?

Please send your payment to: P.O. Box 5207, Denver, CO 80217-5207