



## **Frequently Asked Questions – Sunstone Homeowners Association**

---

Community Manager: [Kent Kuhlmann](#)

---

### **1. Who is the master insurance company?**

Contact Anderson Ban – 303.814.3558

### **2. When are the meetings held?**

Board Meetings are held monthly on the 4th Tuesday at Westwind Office, 15150 E. Iliff Ave., Aurora, CO commencing at 6:30 p.m. Annual meeting is held in July.

### **3. What day is trash pickup?**

Trash removal is curbside pickup weekly on Tuesdays.

### **4. What amenities are at Sunstone?**

Pool

### **5. How do I obtain a Pool key?**

Contact Westwind Management at 303-369-1800. The 1st key is issued at no charge. Replacement keys are \$25.00 per key.

### **6. Is there a restriction on "For Sale" signs in the community?**

There is one sign allowed in the window per unit.

### **7. Are there pet restrictions in the community?**

The pet restrictions are per city ordinance.

### **8. Is there reserved parking?**

There is one (1) reserved space per unit.

**9. Can I have my HOA payments taken out automatically from my checking account?**

Yes, print the ACH form from our web site or call 303-369-1800.

**10. If the HOA dues increase do I have to fill out a new ACH form?**

No, the new amount for the dues will automatically be taken out of your checking account.

**11. Can I make my association payment by credit card or on-line?**

Yes, please go to [www.westwindmanagement.com](http://www.westwindmanagement.com) and click on the 'On-line Payments' link. You may pay by Visa, MasterCard, and Discover, or by eCheck. There is a \$9.95 fee for each transaction. If you set up a reoccurring payment through the eCheck feature, there will be a \$2.00 fee per transaction.

**12. What do the maintenance fees cover?**

- Water and sewer
- Irrigation water
- Common area electric
- Common area gas (Pool)
- Trash removal (curbside)
- Exterior building maintenance
- Snow removal
- Lawncare
- Painting
- Roof repair
- Asphalt repairs
- Pool maintenance
- Fence repairs (S. Ivory and Common only)
- Professional management
- Insurance
- Mail kiosks

**13. Where should I send my maintenance fee payment?**

Please send your payment to: P.O. Box 5207, Denver, CO 80217-5207

**Sunstone Homeowners Association has been registered with the Colorado Department of Regulatory Agencies / Division of Real Estate as now required by law. The HOA number assigned to this Association is 22376.**