



## Frequently Asked Questions – Lowry Village I

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Community Manager: [Lisa Spriggs](#)

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### **1. When will the snow removal company remove snow?**

The snow removal company will remove snow after 2" of accumulation on sidewalks of north facing homes and 4" of accumulation in alleyways, and sidewalks of south facing homes.

### **2. What is the policy for snow removal on public streets?**

The City of Denver is responsible for plowing the public streets, however, the City has a priority listing for snow removal and Lowry Village I is so low a priority that the public streets have never been plowed.

### **3. When does the lawncare company begin and how often will they mow?**

The lawncare company begins mowing every two weeks in April. Beginning in May, they will mow once a week through September; in October, they will mow every two weeks.

### **4. Does the lawncare company aerate?**

Yes, once in the spring and once in the fall.

### **5. Does the Association water the lawns during the winter?**

The Association does not water the lawns during the winter as the underground pipes may freeze and break. Homeowners with south facing lawns should hand water their lawns and trees in periods of warm weather. During fall and winter months, the city does not allow hand watering of the turf areas.

### **6. Is there a restriction on "For Sale" signs in the community?**

There is one sign allowed per yard.

**7. Is there a pool or clubhouse?**

There is no clubhouse or pool.

**8. Are there pet restrictions in the community?**

The pet restrictions are per city ordinance.

**9. Is there trash service?**

The City of Denver is the trash company, pick up day is Thursday.

**10. How do I get exterior home improvements approved?**

Homeowners must contact the Lowry Master Association and follow their Architectural Application process for approval. Once approval is received from the Master Association, the application should be submitted to Westwind Management for the Lowry Village I Association's approval. Contact Westwind, 303.369.1800, to receive ACC forms to be completed and turned in to the committee before work is started.

**11. Can I have my HOA payments taken out automatically from my checking account?**

Yes, print the ACH form from our web site or call 303.369.1800.

**12. If the HOA dues increase do I have to fill out a new ACH form?**

No, the new amount for the dues will automatically be taken out of your checking account.

**14. What do the maintenance fees cover?**

- Irrigation water
- Common area electric
- Snow removal
- Lawncare
- Fence repairs
- Professional management
- Insurance (liability only)
- Contribution to reserves for future improvements and maintenance

**13. Can I make my association payment by credit card or on-line?**

Yes, please go to [www.westwindmanagement.com](http://www.westwindmanagement.com) and click on the 'On-line Payments' link. You may pay by Visa, MasterCard, and Discover, or by eCheck. There is a \$9.95 fee for each transaction. If you set up a reoccurring payment through the eCheck feature, there will be a \$2.00 fee per transaction.