



## **Frequently Asked Questions – Le Chateau Owner’s Association**

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Community Manager: [Jan Rider](#)

### **1. Who is the insurance company?**

Van Gilder Insurance Corporation 303.837.8500

### **2. When are the meetings held?**

- Board Meetings are generally held monthly on the 3rd Monday of the month commencing at 6:00 p.m.

### **3. Where do I obtain information concerning Architectural specifications?**

Please contact Jan Rider at 303.369.1800 X 123 if you are considering any exterior alterations.

### **4. What day is trash pickup?**

Trash can be placed in the trash dumpsters located throughout the community at any time. Dumpsters are emptied on Tuesdays and Fridays.

### **5. What amenities are at Le Chateau?**

The Association has an exterior pool that is open on a seasonal basis. Please contact Lesley at 303.369.1800 X 104 if you need a pool key.

### **6. Are there restrictions on "For Sale" signs in the community?**

One for sale sign may be placed inside one window of your home.

### **7. Are there pet restrictions in the community?**

The pet restrictions are per city ordinance. Please immediately pick up after your pet and please be considerate of your neighbors.

**11. Can I have my HOA payments taken out automatically from my checking account?**

Yes, print the ACH form from our web site, [www.westwindmanagement.com](http://www.westwindmanagement.com) or call 303-369-1800.

**12. If the HOA dues increase do I have to fill out a new ACH form?**

No, the new amount for the dues will automatically be taken out of your checking account.

**13. Can I make my association payment by credit card on-line or by phone?**

Yes, please go to [www.westwindmanagement.com](http://www.westwindmanagement.com) and click on the 'On-line Payments' link. You may pay by Visa, MasterCard, and Discover, or by eCheck. There is a \$9.95 fee for each transaction. If you set up a reoccurring payment through the eCheck feature, there will be a \$2.00 fee per transaction. You may also make a payment by phone, please contact Lynnette at 303.369.1800 Ext. 109 (the same charges as above apply).

**14. What do the maintenance fees cover?**

- Water and sewer
- Irrigation water
- Snow removal
- Lawncare
- Asphalt repairs
- Fence repairs (patio and common areas; however no patio gates or steps)
- Professional management
- Insurance for the structure and common areas. We strongly suggest you purchase an "HO6" policy for your personal property and personal liability.
- Pool facility maintenance

**15. What is Westwind Management's address:**

15150 E. Iliff Avenue, Aurora, CO 80014.