



Frequently Asked Questions – Le Chateau Owner’s Association

Community Manager: [Silvia Gregory](#)

1. Who is the insurance company?

Anderson Ban 303.814.3558

2. When are the meetings held?

- Board Meetings are generally held monthly on the 3rd Monday of the month commencing at 6:00 p.m.

3. Where do I obtain information concerning Architectural specifications?

Please contact Silvia Gregory at 303.369.1800 X 120 if you are considering any exterior alterations.

4. What day is trash pickup?

Trash can be placed in the trash dumpsters located throughout the community at any time. Dumpsters are emptied on Tuesdays and Fridays.

5. What amenities are at Le Chateau?

The Association has an exterior pool that is open on a seasonal basis. Please contact Dawn at 303.369.1800 X 118 if you need a pool key.

6. Are there restrictions on "For Sale" signs in the community?

One for sale sign may be placed inside one window of your home.

7. Are there pet restrictions in the community?

The pet restrictions are per city ordinance. Please immediately pick up after your pet and please be considerate of your neighbors.

11. Can I have my HOA payments taken out automatically from my checking account?

Yes, print the ACH form from our web site, www.westwindmanagement.com or call 303-369-1800.

12. If the HOA dues increase do I have to fill out a new ACH form?

No, the new amount for the dues will automatically be taken out of your checking account.

13. Can I make my association payment by credit card on-line or by phone?

Yes, please go to www.westwindmanagement.com and click on the 'On-line Payments' link. You may pay by Visa, MasterCard, and Discover, or by eCheck. There is a \$9.95 fee for each transaction. If you set up a reoccurring payment through the eCheck feature, there will be a \$2.00 fee per transaction. You may also make a payment by phone, please contact Lynnette at 303.369.1800 Ext. 109 (the same charges as above apply).

14. What do the maintenance fees cover?

- Water and sewer
- Irrigation water
- Snow removal
- Lawncare
- Asphalt repairs
- Fence repairs (patio and common areas; however no patio gates or steps)
- Professional management
- Insurance for the structure and common areas. We strongly suggest you purchase an "HO6" policy for your personal property and personal liability.
- Pool facility maintenance

15. What is Westwind Management's address:

15150 E. Iliff Avenue, Aurora, CO 80014.

Le Chateau Owners Association has been registered with the Colorado Department of Regulatory Agencies / Division of Real Estate as now required by law. The HOA number assigned to this Association is 22334.