



Frequently Asked Questions – Cherry Hills III Condominium Corporation

Association Business Manager: [Janelle Maninger](#)

- 1. Who is the insurance company?** The insurance company is Van Gilder Insurance Corp. 303-831-5124.
- 2. When are the meetings held?** The Board meetings are held on the third Thursday of the month at the clubhouse beginning at 3:30 pm. Annual Homeowners meetings are held in May (date and time to be determined). You are always welcome to attend.
- 3. Where do I obtain an Architectural/Landscape/Ground application?** Please contact Diane at the Clubhouse 303.759.2065. You can also email Diane at cherryhills3@aol.com or call Janelle at 303.369.1800 X 115 or email her Janelle@westwindmanagement.com
- 4. What day is trash pickup?** Curbside trash pick up is Thursday.
- 5. Who do I contact regarding any maintenance problems in the common area or if I have any questions about maintenance issues?** Please contact Diane our on-site office manager or Bud our on-site manager at 303.759.2065.
- 6. What amenities are at Cherry Hills III?** Very conscientious on-site office manager and on-site manager, beautiful gated community with gate attendants, professional community association management, huge clubhouse with a party room and full kitchen, outdoor seasonal pool, interior Jacuzzi, nice sauna, tennis courts, meandering lakes and streams, mature landscape, overflow parking lot and lots of great neighbors.
- 6. Are there restrictions on "For Sale" signs in the community?** Realtor signs are not permitted in Cherry Hills III. A 6"x6" sign can be placed above the garage by the resident manager.
- 7. Are there pet restrictions in the community?** Yes, Cherry Hills III has pet restrictions. Please refer to rule 9 in the community rules (page 22).

8. Can I have my HOA payments taken out automatically from my checking account? Of course! Please print the ACH form from our web site, www.westwindmanagement.com or call 303-369-1800.

9. If the HOA dues increase do I have to fill out a new ACH form?

No, the new amount for the dues will automatically be taken out of your checking account.

10. Can I make my association payment by credit card on-line or by phone?

Yes, please go to www.westwindmanagement.com and click on the 'On-line Payments' link. You may pay by Visa, MasterCard, and Discover, or by eCheck. There is a \$9.95 fee for each transaction. If you set up a reoccurring payment through the eCheck feature, there will be a \$2.00 fee per transaction. You may also make a payment by phone, please contact Janet at 303.369.1800 Ext. 110 (the same charges as above apply).

11. What do the maintenance fees cover?

- On-site office manager
- On-site manager– 24/7 response
- Professional Association Management
- www.westwindmanagement.com website with announcements, documents and lots of helpful information for the Community
- Gate monitors 24/7
- Exterior building maintenance
- Exterior painting
- Gutter cleaning and replacement
- Roof maintenance and replacement
- Common area landscape maintenance, repair and replacement
- Maintenance and repair of all streets and driveways
- Parking lot maintenance
- Gate, Gate house and boundary wall maintenance
- Clubhouse maintenance
- Pool maintenance
- Jacuzzi maintenance
- Sauna maintenance
- Tennis court maintenance
- Lake and stream maintenance
- Snow removal
- Common area insurance and building structure insurance
- Water and sewer charges for the clubhouse and pool
- Irrigation water charges
- Common area electric

- Natural gas for the clubhouse

14. What is Westwind Management's address?

15150 E. Iliff Avenue, Aurora, CO 80014.

www.westwindmanagement.com