



Frequently Asked Questions – Canyon Creek Condominiums

Community Manager: [Janelle Maninger](#)

1. When does the Board of Directors meet?

3rd Monday of the Month at Chaparral High School Room 305 at 6 pm

2. Do all exterior modifications require pre-approval?

Yes, all exterior modifications require prior approval.

3. What does the association maintain on or near my unit?

The Association maintains the exteriors of the buildings, entryways, hallways, the common area, the landscaping, parking lots, gazebos, playground area, etc.

4. What is the responsibility of owner's to maintain in and around their units?

The homeowner is responsible for the interior of their home.

5. Who is the association's insurance company?

The insurance company is Peliton (Travelers) – 303.771.1800.

6. Are there restrictions on "For Sale" signs in the community?

The signs are only allowed in the windows, one per unit.

7. Are there pet restrictions in the community?

Yes, owners are allowed to house on site no more than Two (2) dogs and Two (2) cats. Also all City and County pet ordinances are to be followed.

9. What amenities are included?

Three gazebos and one playground area.

10. Is there a security service in the community?

There is a parking lot monitoring company that patrols the community.

11. When is the trash service for the community?

There are two dumpster locations at the community that are picked up three times a week. Please remember large items (furniture, mattresses, etc.) are not allowed to be disposed of in the dumpsters. Please call Alpine Waste at 303-744-9881 to arrange a special pickup for any large items you wish to dispose of.

12. Can I have my HOA payments taken out automatically from my checking account?

Yes, print the ACH form from our web site or call 303-369-1800.

13. If the HOA dues increase do I have to fill out a new ACH form?

No, the new amount for the dues will automatically be taken out of your checking account.

14. Can I make my association payment by credit card or on-line?

Yes, please go to www.westwindmanagement.com and click on the 'On-line Payments' link. You may pay by Visa, MasterCard, and Discover, or by eCheck. There is a \$9.95 fee for each transaction. If you set up a reoccurring payment through the eCheck feature, there will be a \$2.00 fee per transaction.

15. What do the maintenance fees cover?

- Water and sewer
- Irrigation water
- Common area electric
- Common area gas
- Trash removal (dumpsters)
- Snow removal
- Parking patrol
- Lawncare
- Common property maintenance & cleanup
- Hallway and stairwell cleaning
- Building maintenance (exterior)
- Mail kiosk
- Asphalt & concrete repairs
- Professional management
- Insurance
- Legal fees

- Taxes and audit
- Supplies

16. Where should I send my maintenance fee payment?

Please send your payment to: P.O. Box 5207, Denver, CO 80217-5207