



Frequently Asked Questions – Owners Association of Bella Vista Villas, Inc.

Community Manager: silvia@westwindmanagement.com 303.369.1800 X 120

- 1. Who is the insurance company?** The insurance company is Keller-Lowry (Travelers) Kathy Kathy@kellerlowry.com
- 2. When are the meetings held?** The meetings are generally held quarterly. Please contact Melissa at 303.369.1800 X 118 to confirm the location and time.
- 3. Where do I obtain information concerning Architectural specifications?** Architectural Control Committee (ACC) applications can be found by visiting www.westwindmanagement.com and going to The Bella Vista link.
- 4. What day is trash pickup?** Trash pickup is provided through Allied Waste/Republic and is scheduled for Tuesdays with Recycling being every other Tuesday.
- 5. What amenities are at Bella Vista?** The Association enjoys garden-like common areas and a beautiful outdoor pool.
- 6. Are there restrictions on "For Sale" signs in the community?** Yes, only a Bella Vista Villas community sign maybe placed at the entrance of the community. One real estate sign may also be placed in the rock bed or lawn of the residence.
- 7. Are there pet restrictions in the community?** Yes, the owner may keep a maximum of three dogs, cats or other domestic animals which are bona fide household pets, so long as such pets are not kept for any commercial purpose and are not kept in such a number or manor as to create a nuisance to any member of the property and all City and County ordinances are to be followed.
- 8. Can I have my HOA payments taken out automatically from my checking account?**
Yes, print the ACH form from our web site, www.westwindmanagement.com or call 303-369-1800.

9. If the HOA dues increase do I have to fill out a new ACH form?

No, the new amount for the dues will automatically be taken out of your checking account.

10. Can I make my association payment by credit card on-line or by phone?

Yes, please go to www.westwindmanagement.com and click on the 'On-line Payments' link. You may pay by Visa, MasterCard, and Discover, or by eCheck. There is a \$9.95 fee for each transaction. If you set up a reoccurring payment through the eCheck feature, there will be a \$2.00 fee per transaction. You may also make a payment by phone, please contact Pauline at 303.369.1800 Ext. 126 (the same charges as above apply).

11. What do the maintenance fees cover?

- Snow removal on streets, driveways and front walks
- Accounting
- Exterior Maintenance
- Building and Common area insurance
- Audit/Taxes
- Budget Preparation
- Professional Management
- Community Newsletters
- www.westwindmanagement.com website with announcements, documents and lots of helpful information for the Community
- Covenant Protection and Community Inspections
- Landscaping
- Trash Removal and recycling

14. What is Westwind Management's address?

15150 E. Iliff Avenue, Aurora, CO 80014.